

Project Title:		Continuous Improvement Strategy			
Project Goal/ Expectation:		Enhance oversight, risk identification and mitigation, transparency, independence, accountability, responsibility, fairness, and fiscal and social responsibility within the Centre			
Activity	Anticipated Outputs	Inputs	Performance Measures	Outcomes Short term	Outcomes Longer term

<p>FIImprove oversight and update processes</p>	<p>Internal process audit to ensure revised financial policies is being fully adopted and used consistently.</p> <p>Continued integration of CRM into all processes and functions</p> <p>Implement new course review and approvals process</p> <p>Implement quarterly KPI tracking to begin September 2021</p>	<p>Funding</p> <p>Internal staff</p> <p>CRM consultants</p> <p>Technology</p>	<p>Completion of recommendations of MNP business process audit</p>	<p>Codification of policies, procedures, and processes that support the Centre's fiduciary responsibilities</p>	<p>Implementation of business practices that support the sustainability of the Centre through the pandemic response era and into the future</p>
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Approved by Organization Board Chair: 

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Laird Cronk
 President of the BC Federation of Labour or designate
July 5, 2021

Ishani Weera
 Executive Director, BCFED Health & Safety Centre

Date Approved: